Meeting 08/05/2013

Agony Corner:

1) 'I've been getting annoying emails from BT saying that if I don't use my BT/Yahoo email address I will lose it'..

- All BT Broadband customers have a BT Yahoo! Mail address (usually ending in @btinternet.com or @btopenworld.com), but not everyone wants to use it. So they've decided to close email accounts that haven't been used for more than 150 days. To do this, they have had to change their terms.
- You can read all the details in the BT Terms and Conditions help page http://tinyurl.com/c8qpms6

2) 'I would like to change my email address but am concerned that I'll lose all my settings and contacts, how do I deal with this?....'

- There's a very good web utility, 'TrueSwitch' which addresses all your needs, http://trueswitch.com/ . It's free if you are transferring to Gmail or Hotmail but there's a small charge to any other provider.
- Whether your information is stored at the web site of your old Internet Service Provider, or in an application on your computer, TrueSwitch will copy your stored emails, address book entries, calendar events and favorites (sometimes called bookmarks) to your new account
- TrueSwitch can send an email to everyone listed in your address book telling them your new email address, can also keep checking your old email account for 30 days, and will forward any emails received to your new account, so that you can then choose whether or not to let the sender know your new address.

3) A member related his experience after discovering his bank account had been fraudulently accessed...

- "I received notification from my bank that my card had suffered unauthorised payments, and as a consequence was immediately cancelled.
- Co-incidentally, I received a call, purportedly from my bank, offering a 'refund' on an earlier payment. Sounding very plausible, all they required was my access details and this payment would be made. I was suspicious and told them that the card had already been cancelled. End of call".
- This was followed by a discussion of various scams - a regular topic at these meetings.

4) 'I can't print emails from Windows Mail; printing works OK from all other applications. Get an error message along the lines.. "Script error, Line2072,character 1, unspecified error, code 0" '......

- This is a well recorded problem with Windows Mail which is integrated with Internet Explorer (you do no need to be actually using IE although it will be installed on your machine).
- There is a fix on the Microsoft site, http://support.microsoft.com/kb/2652062 although you may not need to use this...
- The best idea seems to be to upgrade to Windows Live Mail which replaced Windows Mail in 2007.
- Windows Live Mail is part of the Windows Essentials suite which can be downloaded from http://tinyurl.com/capo9d2

5) 'In Word my 'Delete' button works incorrectly; text is overtyped instead of deleted.

- You have accidentally hit the 'Insert' key, normally situated above the 'Delete' key and can be toggled on and off.
- Use of the Insert key is a throwback to the days of DOS and pre-mouse. It has no real use now and, indeed, some keyboards have replaced it with a double sized 'Delete' button.
- Best thing is to disable it. In 'Word' go to 'File' or the Office button and select Word Options, Advanced then in Edit Options uncheck the boxes 'use the Insert key to control overtype mode' and 'use overtype mode'. Save changes and exit.

6) 'I tried to edit a Word document but get a message ' cannot edit this document as it's already being edited by myself'....

- This probable means that you already have another copy of that document open already which means that you whilst you can open a new one in 'Read Only' mode, not edit it.
- Just find the other copy and close it down.

Our topic for the day: *Dragon Naturally Speaking.*

Today, **Clive Herrod** gave us a most interesting insight into the 'Dragon Naturally Speaking' Software. Whilst claiming to be a non-expert, he nevertheless gave an excellent demonstration of this most useful tool.

He demonstrated 'speech to text' in Word. We were fascinated watching his words appear accurately as spoken. The software recognises commands such as 'stop', 'new paragraph', 'bullets' etc as opposed to speech, plus there is a useful microphone on/off/sleep function.

After an initial training session, the software can recognise your speech reasonably accurately and continues to refine its vocabulary in use. It is possible for it to go wrong sometimes, for example he did manage to fool it by mis-pronouncing 'sandwiches' which typed out as 'some widgets'!

Here is the first in an excellent series of tutorial videos for DNS (English, not American!!)

http://www.youtube.com/watch?v=rGy5SHYV38E

and following this link will give you access to the next 8.

http://www.youtube.com/user/Access2it?feature=watch

Thanks again to Clive for this most interesting and entertaining session.

Next Meeting:-

Normal schedule. **Wednesday 12th June, 2013, 1.30pm** at Stowupland High School.

Topic for the day:-

Unfortunately, Angela Bentley will not be available to give us her talk on 'Ebay - The techniques of buying and selling', which is now postponed until later in the year.

I've looked back on topics we've previously covered and thought that we could have another look at **'Picasa 3'**, Google's free photo organiser and editing programme. Back in January 2011, Pam Webb gave us an interesting insight into Picasa so I thought that we could have another look at it to see what's changed in the meantime.

Please feel free to bring a few of your photos along on memory stick so that you can do some experimentation of your own.

If there's time, we can also have a look at what's new in Google itself.

Please, before the meeting, have a think at what you would like to learn more about at future meetings and/or alternatively any topic that you would like to give a talk on yourself.