

## Meeting 11/06/2014

### Agony Corner:

1) 'I love my iPad but am frustrated that I can't print directly from it!'

- Just a few years ago, printing from a tablet (both iPad and Android) was problematic at best, but the situation has changed. There are now many ways to transfer what's on a tablet's screen to paper.
- Just have look here, <http://www.tabletpreview.com/howto/how-to-print-from-an-ipad-or-android-tablet/> . This is the latest information I can find and covers the topic comprehensively.

2) 'If I want to access any information which resides on my PC whilst away from home, do I have to leave it switched on?'

- No. There are several ways to do this, all involving the 'cloud'.
- As we've discussed before, the simplest (and free method) is to use 'Dropbox', <https://www.dropbox.com/> . Firstly install on each of your devices, it's compatible with everything.
- This will create Dropbox folders on each of your machines. There will be two folders within, 'Photos' and 'Public'.
- Copy any files that you may need to access remotely from any device to its Dropbox folder. Photos can be grouped in folders and files (Word, Excel, PDF etc) go individually into the Public folder.
- All files are automatically uploaded into your Dropbox account online then links will be available on all of your devices.

3) 'How can I look at any computer/remotely access my computers from any other?'

- Free and easy to use, join.me is a programme that we've looked at in detail in the past. There are paid for options but make sure you get the 'Basic', free one via <https://www.join.me/pricing>
- This will download a small programme to your default folder. Double click and it will install a short cut on the desk top. Whenever you wish to share a screen with someone else, double click this and a pop up as per attached (original email) jpg will appear. It's self-explanatory from there.
- Notwithstanding the answer to Q2 above, it is possible to remotely wake up your PC from anywhere. To control another machine remotely, you can use Team Viewer which we discussed at the March meeting. I've tried this and it's excellent
- Team Viewer is an expensive programme for businesses but *free* for personal use. Install the app on your tablet (say), set up an account and then install the appropriate version on your PC. Provided it's switched on you can then access and control your PC from anywhere <http://www.teamviewer.com/en/download/currentversion.aspx> . See also attached instructions from a recent CA article (original email only).

4) 'There have been many scare stories recently about malicious programmes gaining access to your PC. What should I do?'

- There are two particular ones at the moment....
- A virus known as Gameover Zeus, GOZeus, or P2PZeus: This is a type of aggressive malware which infects your computer so that it can effectively be 'taken over' by the criminals. It can be used for a number of different criminal activities such as viewing your files, monitoring your bank accounts, sending emails in your name and even using your webcam to physically spy on you.
- Ransomware known as CryptoLocker: CryptoLocker is a virus which criminals use to prevent you opening any files – effectively locking down your PC – before issuing you with a ransom demand. If you pay the ransom, there is no guarantee that it will be unlocked. Once your computer is locked, it is effectively rendered useless as you cannot access your email, files, photos, music or bookmarks.

- The National Crime agency has published some information on how to protect your self from these threats and what to do if you do get infected, see <http://www.getsafeonline.org/nca>
- Make sure you take regular copies of your pictures and files, backing up to an external hard disk. I use a simple back up programme for daily automatic saving to an external hard disk (Karen's Replicator) then once a week copy this to another hard disk which is then detached from the PC.
- See also Computer Active issue 425 for a comprehensive article on all things 'backing up'.

5) 'Have you tried 'Bing'? I find its maps better than Google's'

- There was uncertainty about 'Street view' in Bing. On checking there is an equivalent called 'Street side' but it's only active in large cities and does not have the comprehensive coverage of Google Street view.

### **Topic for the day:**

I'd previously circulated details of a free learning site," 'gcflearnfree' and this was the basis of the session (for the second time). Using the web site as a launch pad, members selected individual topics and helped each other through their problems which proved to be a very good use of the time.

**For Sale:** Joyce Kay has asked me to let you know that she has the following available:-

- a copy of 'Dragon Naturally Speaking', Home version 12 (latest) , new in original packaging, and
- an original Kindle e reader, deregistered, available for new user.

If you are interested in either or both, please see Joyce at the meeting or contact her on [joyce140929@gmail.com](mailto:joyce140929@gmail.com)

### **Next meeting 09/07/2014**

Again, and after discussion with the few members who were at the June meeting, we decided to repeat for the third and last time the session using 'gcflearnfree'. Below is a partial reproduction of what has previously been sent.

"We have briefly looked in the past at a learning web site, 'gcflearnfree' and seen that it is extremely comprehensive and clutter free source of information for people of all levels of computer literacy, so I thought it worthwhile that, as a group, we could go further into it.

Here are the main pages that show all that's available.....

<http://www.gcflearnfree.org/topics>

<http://www.gcflearnfree.org/computers/computerbasics>

Please have a browse and pick out one or two that are of interest to you and/or the group and then, at the meeting, these can be explored together". Hopefully, there will be more of us this time to benefit from this.