

Meeting 10/09/2014

Agony Corner:

For the benefit of those who were not at the July meeting, we reviewed some of the topics raised at that meeting (qv July email) before moving on to a couple of new ones.

1) 'I use Widows Live Mail (in Windows 7) and my 'Sent' folder has disappeared so I've no record of sent emails'.....

- Your sent emails will still be there but somehow the sent folder or its icon has become hidden - but there is a work around
- In 'View' you can toggle between Compact views (icons) or Folders in the folder pane.
- By default, top of the Folder pane is 'Quick views' and the 'Sent' items can be recovered here.....
- In View, select 'Quick views' (or right click on the Quick view icon) and check the box that starts 'All sent items – Shows all messages....', OK to close and a sent items folder will be in Quick views.

2) 'I'm noticing a lot more spam and potentially malicious email recently'...

- Recent ones reported by members include emails purporting to confirm and thank you for an order you've made. It seems to have come from a legitimate source but you know you have not placed any orders with them. You are invited to open a file attachment (in zip form) and a mobile number is included for further information. *Do neither.* Just delete the email without further action.
- Others offer a tax refund from HMRC by email and others saying you've won a lottery or a car, say (these also by post). Again delete without action.
- This is a topic we've discussed many times before. Help and advice can be found by searching our archives on the web site.
- Have a look at the entertaining and informative video published by the BBC Click programme, here <http://www.bbc.co.uk/webwise/0/27620129>

Topic for the day:

There was a change to the advertised session today (my fault!) and we looked at what was to be the October topic of '**Home Networking and Connectivity**'. This was a new slant on the topic discussed earlier this year.

- As it's now most unlikely that anyone would want to set up a new Home Network in Windows XP, this was removed from the presentation.
- We looked at Home Network set up for Win 7 and Win 8.0/8.1 as before and expanded on the differences between a WAN (wide area network) and a LAN (local area network).
- New to the presentation was a lot of information about improving connectivity between devices in the home via the network.
- Have a look at pdf (converted from the PowerPoint presentation) to see the whole thing, <http://tinyurl.com/networking-connectivity>

Next meeting 08/10/2014

Prompted by today's session, the September meeting will be devoted to '**All things Email**'. We all have stories about the vagaries of email so today we'll share these experiences and try and find answers to unresolved issues.

If you have any email queries you'd like to raise, it would be helpful if you could send them to me in advance so there may be a chance to come up with a valid answer on the day.

Programme for the remainder of the year:-

November: Again by request, another look at **Skype** and related ways to share interactive video conversations. Those members who have lap tops with camera/mikes can bring them along to share the experience.

December: Tech Savvy Tricks and Tips. There's always something new to learn!