

## Meeting 12/11/2014

### Agony Corner:

1) 'I have a Free View recorder and would like to know if it's possible to copy from the hard drive onto a CD or USB (there is a slot) for use elsewhere?'

- In theory, yes, but there are caveats.....
- Mainly it depends on the recorder itself and the software supplied with it.
- Certain content is Digital Rights copy protected and won't let you copy outside the permitted machine.
- Other, such as BBC iPlayer downloads, self-destruct usually after about a week.
- If you would like to supply me with the make and model of the recorder, I'll do some research for you.

2) 'I accidentally moved all the icons from the bottom of the screen to the side. I dragged it back down but it went back up again. How can I fix this?'

- The icons are lodged on the task bar. With this at the bottom of the screen, those on the LHS tend to be programmes you've opened then minimised and the ones at the right represent programmes that are launched when Windows is started (the representations can vary with the version of Window being used).
- Unless it's 'locked' the task bar can easily/inadvertently be moved to either side or even the top of the screen.
- To move the task bar, put your mouse pointer anywhere on it, right-click and in the context menu un-tick 'Lock the task bar'.
- Left click and hold anywhere on the task bar then and drag to the new position, RHS of screen, say. Right click again then left click on 'Lock the task bar'.

3) 'I have too many programmes on my tablet and insufficient space to add new ones. How do I delete these?'

- You can delete an **iPad** app in a similar manner as how you would move the icon for an iPad app. First, tap and hold the icon until all of the icons on the screen are jiggling. This is the "move state". When in this state, some of the icons will have a black circle at the top with an "x" in the middle.
- Simply tap the "x" button to delete an app. Don't worry about accidentally deleting an app., the iPad will confirm your choice before the app is actually deleted.
- What about apps that do not have an "x" button? You are not allowed to delete the default applications that came installed on the iPad. These include the Calendar, Contacts, iTunes, App Store, Game Centre, etc.
- For **Android** there's more than one way. To get the most information before you decide to delete, follow this procedure....
- The Settings Menu - Navigate to your devices settings and press the icon to launch the setting application. While in the settings menu, you will see a listing of all the settings that you can change. Select the "Apps" listing to continue with the uninstalling process.

- Selecting the App to Delete - In the applications sub menu, you will see a list of your installed applications. On the top of the screen, you will see three icons; Downloaded, which will list all the apps that you downloaded and installed; Running, which shows all currently running apps; and All, that lists all the apps installed on your device.
- Deleting the Application - Press on the downloaded app listed that you want to delete. A screen will appear that will give some details about the app, including how much storage the app consumes, how much of information is stored in your cache file and any default launch settings.
- Once you are certain that you have selected the correct app and that you want to delete it from your phone, press the "Uninstall" button. This will begin to delete the app from your device. Once finished deleting, your screen will show that the app has been deleted

4) 'When browsing on my computer it runs very slowly and I continually get messages like "A script on this page is causing Internet Explorer to run slowly. If it continues to run, your computer may become unresponsive. Do you want to continue Yes/No?". I always click 'No' but the problem reoccurs. What is wrong and what should I do?

- Another member said that they click 'Yes' and the problem goes away.....
- This is a 'script error message' and can occur with any browser but IE is particularly susceptible. This Microsoft site gives some information and suggestions for fixing it. [www.snipca.com/13812](http://www.snipca.com/13812)
- The latest issue of Computer Active, 437 has a Q&A on this very topic.

5) There was a further question about Adblock and 'Chrome'.

- This is a programme I have found extremely useful (I always use Chrome) and it's 100% effective.
- In my last email I gave the download link <https://getadblock.com/> and attached a CA article giving all the details.

6) Away from the meeting, one of our members who has a Gmail account was not, apparently, receiving my emails..

- *It's always worthwhile checking your Spam folder.* In this case the messages were indeed in Spam. Gmail (and all other email programmes, client or web based) may accidentally mark someone's e-mail as spam simply because it mentions certain phrases or products. For situations like these, you can add a whitelist (safe senders list) to your Gmail. See Gmail help for details.
- But simply - check the box against an email in spam then at the top click 'Not Spam'. It will then be moved to the Inbox, and
- To make sure you always receive your friend's emails always make sure that they are entered in your 'contacts' list (also known as creating a white list - full information supplied in original email)
- This procedure can be done in any email client as well. Please see the appropriate help file.

## Topic for the day:

Was devoted to '**Tech Savvy Tricks and Tips**. There's always something new to learn!'

This was planned to be a to interactive session - and so it proved to be! Together the Group called up the Gflearnfree site that we've looked at several times before. For this exercise the link is <http://www.gcflearnfree.org/techsavvy>

- Most of the session was taken up on the first 4 sections, Keyboard Shortcuts, Mouse Shortcuts, Password tips and backing up files.
- It's safe to say that all the members present, whether experienced or beginners, learnt something new and it was generally agreed that the topic was well worth repeating at a future session.

## Next meeting 10/12/2014

Topic will be **Skype**. We looked at Skype some time ago but since Microsoft took over in 2011 there have been several upgrades.

Skype is telecommunications application software that specializes in providing video chat and voice calls from computers, tablets and mobile devices via the Internet to other devices or telephones/smartphones. Users can also send instant messages, exchange files and images, send video messages and create conference calls. Skype is available to download onto computers running Microsoft Windows, Mac or Linux, as well as Android, Blackberry, iOS and Windows Phone smartphones and tablets. Much of the service is free but users require Skype Credit or a subscription to call landline or mobile numbers.

If there's time, we will all so look at 'appear.in', any easy alternative that doesn't need installing.

*Whether you have Skype installed or not, if you have a lap top or tablet (with integral camera and microphone) please bring it along on the day. I know that more than one of our members are regular Skype users and it will be good to share experiences.*