# Notes on Meeting, 14<sup>th</sup> June 2017

Once again there were just 8 of us for the meeting on 14th June, with 6 apologies.

We reviewed the previous meeting's notes before moving on...

#### **Agony Corner:**

- 1) Wannacry Ransom attack on the NHS.
  - We looked at the Computer Active article about this (PDF copy attached to last email) and discussed further how we can protect ourselves from similar attacks.
- 2) 'How do I back up from my tablet?'
  - Upload files from the tablet to your cloud storage, access these from your PC and download from there.
- 3) 'I have C: and D: drives on my computer. The C: drive is near full but the D: is empty. How do I move files from on to the other?
  - C: are meant predominately to hold the Windows system and programme files, whilst the D: drive (in your case partition) is used for date files, docs, spread sheets, pictures etc.
  - There are several ways to move the data files and folders, the simplest being 'drag and drop'.
  - Open 2 windows in file explorer, C: and D: drive. Select the data folder or folders you wish to move.
  - To copy, left click and drag from C: to D:, or to move in one go, left click + Shift then drag and drop. If you've copied, delete the originals from C: when you're happy.
- 4) 'How can I read the contents of a zipped file on my iPad (I have no problems on my PC)?'
  - You need to install an appropriate app from the iStore, such as 'GoodReader', 'iUnArchive Lite' or Airsharing HD.
  - When you have the appropriate app on the iPad, the zipped file can be sent to that app to be unzipped. For example, someone emails you five photos that are zipped. You tap on the zipped file in the email, a pop up window will ask you if you want to open the file in an app, for example the GoodReader app. The file is sent to GoodReader and the app will unzipped the images.
- 5) 'When I make a change to a spread sheet and try to back up to OneDrive, I get the message 'could not merge the information, create another file'?
  - In OneDrive, any files you are backing up to the cloud should be kept in the OneDrive folder on your PC (or copied and pasted when you wish to upload). One Drive will automatically update and also show you previous versions (right click on file) if you wish. See attached screen shots (original email).
  - You can do the same when saving to Google Drive.
- 6) 'Do I need to put Antivirus software on my Android phone?
  - The security boffins at Android will claim not, but, thieves, hackers, bandits and hoodlums will try to exploit anything; it is inevitable that a platform with over a billion active users will become a target. Can scams, viruses trojans et al be avoided by sensible use of your smartphone? In most cases, yes. Does this mean we don't need antivirus software? That's really up to you to decide.
  - This is the final conclusion of an online argument for and against, see PDF attached (original email).

- 7) 'I have an old Vista machine which needs replacing. Should I move to a Mac or a new Windows 10 machine?'
  - The choice is yours, but if you're already invested in a lot of Windows software and knowledge you may be best to stick to that operating system.
  - Your Vista machine would, in all probability, run Windows 10 but to get there you'd have to first
    install Win 7 before upgrading to Win 10 and now that the free period is long gone, that would all
    cost money.
  - Best bet, if you really want to ditch the Vista (the machine must be very old by now), is to buy a
    new machine with Windows 10 installed.
- 8) 'I have an old Windows 7 machine which is quite troublesome. I can get by online with my laptop and iPad so could I just use the Windows 7 machine off-line?'
  - Yes, and this would be ideal a storage backup of your data files.

# Tips:

- 1) A very useful extension for Chrome and Firefox, 'Print Friendly & PDF'...
  - Strips out all adverts and editorial. Can be edited further and printed or saved as pdf.
  - Links, www.snipca.com/24319 (Chrome) and www.snipca.com/21320 (Firefox)

## **Topic for the Day:**

'How I use my computer to save/make money'. One or two members admitted that, perhaps, neither applied but we did have a useful round table exchange of views. In summary...

## Saving money:

- 1) Use your library card to get online books for free from Suffolk Libraries using 'OverDrive' on your Laptop, tablet or Phone. https://app.overdrive.com/
- 2) Use ebay local search for collect only; use advanced search options, <a href="https://www.ebay.co.uk/sch/ebayadvsearch">https://www.ebay.co.uk/sch/ebayadvsearch</a>
- 3) Subscribe to Martin's Money Tips (Money Saving Expert), once per week email, <a href="http://www.moneysavingexpert.com/latesttip/">http://www.moneysavingexpert.com/latesttip/</a>
- 4) Route your purchases through a cash back site. Top Cash back is recommended <a href="https://www.topcashback.co.uk/">https://www.topcashback.co.uk/</a>
- 5) Track the lowest prices on Amazon, https://uk.camelcamelcamel.com/
- 6) Rail travel. Make sure you have a Senior Rail Card. Costs £30.00 pa (can get discounts sometimes), saves 30% on most journeys, <a href="https://tinyurl.com/y9zc7ev4">https://tinyurl.com/y9zc7ev4</a>
- 7) Rail travel. Spilt ticketing can save money, <a href="https://www.splitticketing.com/">https://www.splitticketing.com/</a> (but there is an argument against in the summer edition of Third Age Matters!)
- 8) Groupon can save a lot of money (but always read the T&Cs and check it really is the bargain it seems). Subscribe to get a daily (!!) list of offers <a href="https://www.groupon.co.uk/">https://www.groupon.co.uk/</a>
- 9) Wowcher, again many bargains but same caveats apply as with Groupon <a href="https://www.wowcher.co.uk">https://www.wowcher.co.uk</a>
- 10) Daily email of free or low cost books on Amazon Kindle (and others) on Bookbub. https://www.bookbub.com/home/
- 11) National Express, get a Senior Coach Card and save 1/3 on fares plus other benefits, <a href="http://www.nationalexpress.com/offers/coachcards.aspx">http://www.nationalexpress.com/offers/coachcards.aspx</a>
- 12) Get advice on financial investments at The Motley Fool http://www.fool.co.uk/
- 13) Compare Book Prices to save money, <a href="http://www.booksprice.co.uk/">http://www.booksprice.co.uk/</a>

14) Insurance, phone and broad band deals etc. Use a comparison site, Confused, Go Compare, USwitch and the like to get a quote then go back to your supplier to haggle.

#### Make money:

- 1) Ebay of course, although these days there seems to be more business sellers 'Buy it Now' than private auctions. Make sure your potential returns cover the ebay charges and postage.
- 2) Gumtree is a good alternative. Costs nothing unless you want extras and you can add several photos if you wish. Your area in the ad ensures local coverage. Some people pay the priced asked, others like to bargain (by email through the Gumtree system). Agree a price and confirm cash on collection, no cheques. Ideal for large items that would have prohibitive postal charges. <a href="https://www.gumtree.com/">https://www.gumtree.com/</a> (we looked at some examples of goods sold in this way in the recent past).

# **Next Meeting:**

Wednesday 12th July, 2.00 pm at the Scout Centre.

It's more than two years since we dealt specifically with **'Email Issues'**, so for the benefit of newer members to the group, we'll have another look. For many this is one of the main uses of computers but these days, with the multiplicity of methods to access emails, there are often difficulties that can cause frustration. A good example is 'attachments', how and when to open them or where do they go when you save them?

Please feel free to bring up any or all of your email problems and we'll attempt to deal with them at the meeting.

Reminder, there will be no meeting in August.