

Notes on Meeting, 18/06/2021

1. We reviewed [the notes](#) from the last meeting, 16/04/2021

- There were no particular matters arising, but....
- Dave said he wished to further his digital archive by transferring films from DVD to mp4 - Peter will advise on programmes to use.
- [Penny Lane Computer Services](#), Ipswich were recommended. And..
-we did use the link to '[The Conversation](#)' to launch our first topic of interest, following item....

2. New right click option in the Chrome browser

- A recent addition is the 'Copy link to highlight'. We went through a long article on 'The Conversation' to view it in action. I've prepared a *short PDF* to illustrate what we did, attached. [*In original email to members*]
- I've checked and find that 'Edge' does not have a similar option.
- A common 'right click' option in all browsers is to search 'Google' (or Bing in the case of Edge) for further information. This is also shown in the PDF.
- As options are ever developing, it may be worth again exploring the Windows context menu (right click) in more detail at the next meeting (previously in 2012 and 2016)

3. What's the Difference between an Email Account, an Email Address, an Email Program, and an Email Service?

- I came across an interesting article on this topic which can be confusing to many people in the [askleo.com](#) newsletter I subscribe to
- We went through the details as explained in the attached PDF. [*In original email to members*]

4. Problems with Galaxy S21 Smart Phone

- John H described problems with his new phone in that he always had to enter his PIN twice before it opened.
- Possible that he was using a long press on the on/off button and powering down rather than a short one to send it into standby
- He's now found the setting to keep it switched on whilst at home.....
-which went on to a discussion on how your phone tracks where you go and the implications thereon.....

5. 'The Mystery of Computers!' I thought this worth passing on...

- Jean attempted to join the meeting but whilst she could hear us we could neither see nor hear her, and yet just an hour earlier, she and I had conversed as normal on the virtual connection. She had done nothing in the meantime to alter any settings.
- During the meeting, I stepped out to assist her but we still couldn't make the connection.
- After the meeting, I called her as this seemed to be a system issue, rather than a specific Jit.si problem.

- We checked in the Chrome settings and whilst permission for camera and microphone were there, neither camera nor microphone were detected. The same was found in the 'Windows' camera settings.
- With only one option left, we went through - power down then switch off at the mains, wait a short while then switch back on at the mains and power up the computer - effectively rebooting.
- She launched Jit.si again and we were immediately connected, picture and sound! Without rhyme nor reason, as so often with many such situations, a reboot can solve many problems!!
- It's still unclear what happened but it is possible that during the intervening period there had been a spike in the supply voltage, too small to be noticed but sufficient to cause a problem on the PC. In these kind of cases it's always worthwhile investing in a surge protector, which can stop such things happening.

6. 'Amazon Sidewalk'

- Dave had intended to share this article with us, which [I pass on here](#).
- Makes disturbing reading for those who use almost any Amazon device.
- I'm surprised that there hasn't been a big fuss about it on TV!