

Meeting 24/06/2022

June meeting: Thanks to Dave Potter who kindly offered to host, giving us the opportunity to get together for a meeting which was as much as a social occasion as anything else (picture attached).

There were 9 present (2 apologies received) and it was good to see Philip at a meeting again after two years and, of course, Connie who'd travelled some distance from Chelmsford and provided a lift to Jean and Philip. Also, Ann brought John – so a lot of U3A cooperation all round. We spent half an hour out in the sun with tea and coffee served before we moved inside for the meeting. Everyone was prepared with their laptops and tablets and all managed to log on to Dave's Wi-Fi.

1) Notes from the April meeting ([HERE](#)), reviewed - matters arising

- **WhatsApp.** The idea for forming this group was born out of frustration with the use and efficiency of our forum page on the web. There had already been a long exchange between Dave and John who had had a major problem with his PC plus some help to Pam who was concerned about security on her phone.
(At the time of writing we have 10 on the app, welcome to John Seaman who recently joined). For those who still need it, here is the invitation to join again *(in member's email)*.
- **Windows Defender Ransomware protection.** Further discussion and exchange of views. In a related point, Dave mentioned a privacy tool [DoNotSpy11](#) (Computer Active 634). You are given the ability to manage your privacy while using Windows 10, Windows 11, Microsoft Edge, and Microsoft Office. Microsoft utilizes many new "diagnostic" features to collect usage data to provide a 'better user experience'. But, collecting this data can be a privacy risk. DoNotSpy11 gives you the ability to manage what gets shared. Windows Defender will warn you when you run this programme!
- **Scam emails.** Whilst reviewing this item, one member reported that recently he'd been caught twice. First, the call from Microsoft 'you have a problem with your PC' and gave them access, then an email allegedly from M&S thanking him for a 'purchase, he'd never made. He showed an email around which was quite clearly phoney. It took a lot of effort to untangle all this but to date his accounts don't appear to have been compromised.
Other members then recited attempted scams by both email and phone that they'd experienced recently before deleting it. As a reminder, [here is information](#) from Pay Pal about how to spot fake emails and more. Also, [Age UK](#) have put together a lot of guidance on how to avoid being scammed and what to do if you are.
- **There were no further matters arising.**

We broke off for a while - Pat, Dave's wife, came in and presented us with a real cream tea, scones, jam, thick cream and home grown strawberries—the works!

2) Sated, and with just enough time, we carried on with some individual queries and some further discussion about the **WhatsApp messages** and suitable phones for those who don't have one.

3) **Scanning documents.** Pam needs to do a lot of scanning but has difficulty in keeping track of where they are saved

- In the process of setting up the copying, all scanning programmes give you the opportunity to change the location of the final scan, be it PDF or jpg or even scan direct to email if you wish.
- It will always give you the chance to view the location of the previous scan and you can change it if required (can be to the desktop if you want to move it later).
- I've put together a short PDF (attached) showing the procedure (this is Epson Scan but all printer/scanners follow a similar procedure)

4) **At this stage** of my recording it's clear that several separate discussions were going on at the same time. I hope that these resulted in some useful information exchange even though it can't be reported here!

5) We planned to watch an '**Ask Leo**' video talk about older people and their relationship with technology. However, with so much chat we ran out of time! I believe the message would be of interest and perhaps inspiring to our wider membership. Have a look for yourself!

You Are Not Too Old for Technology

We are very grateful to Dave and Pat for a pleasant afternoon.

We will, perhaps, have the occasional face to face in the future but our next meeting will be on-line, agreed **Friday 19th August 3.00 pm**. I will send out a reminder a few days before.